



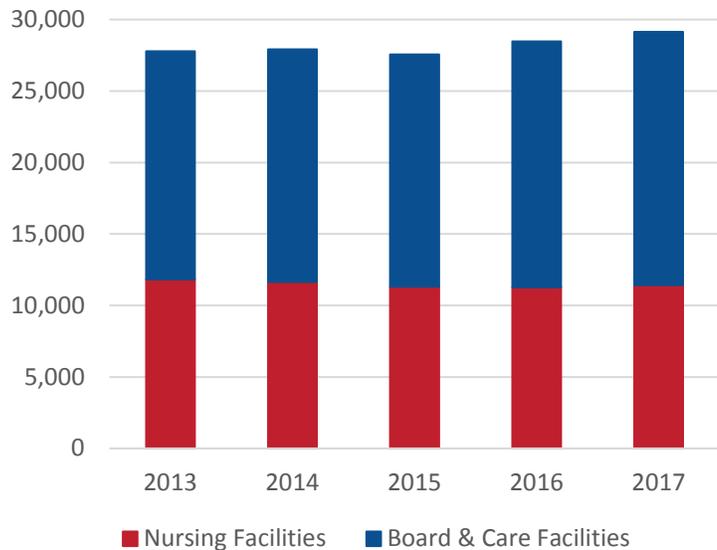
Long-Term Care Ombudsman Program Facility Visits

Quick Facts

- In 2017, the Ombudsman Program visited 68% of all nursing facilities and 30% of all board & care facilities* at least quarterly.
- Between 2013 and 2017, the number of nursing facilities visited by the Ombudsman Program decreased from 11,833 to 11,416.
- In contrast, the number of board & care facilities visited by the Ombudsman Program increased from 15,952 to 17,721 over the five years.

**Board & care facilities include assisted living and similar residential settings*

Long-Term Care Facilities Visited at Least Quarterly



Long-Term Care Ombudsman programs work to resolve problems related to the health, safety, welfare, and rights of individuals who live in nursing facilities and board & care facilities in all 50 states, D.C., Puerto Rico, and Guam. **To access more data** from the National Ombudsman Reporting Systems (NORS) visit <https://agid.acl.gov/CustomTables/NORS/Year/>. **For more information** on NORS visit <https://acl.gov/programs/protecting-rights-and-preventing-abuse/long-term-care-ombudsman-program>.
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